## FREQUENTLY ASKED QUESTIONS & ANSWERS ON UDYAM REGISTRATION PORTAL

Dated 3rd July, 2024

| Question<br>No. | Question  | Answer<br>Udyam Registration is an online, simple, self-declaration based<br>registration introduced by the Ministry of Micro, Small, and<br>Medium Enterprises (MSME) for the registration of<br>enterprises. It has replaced the earlier systems of MSME<br>registration, known as Entrepreneur Memorandum (EM-II)<br>and Udyog Aadhaar Memorandum (UAM). EM-II and UAM<br>are not valid any more.           |  |  |
|-----------------|---|--|--|--|
| 1.              | What is Udyam<br>Registration?                                      |  |  |  |
| 2.              | Who needs to<br>register under<br>Udyam?                            | As per the revised composite criteria, any enterprise engaged<br>in manufacturing or service, having investment in plant and<br>machinery or equipment and turnover, defined for micro,<br>small and medium enterprises as per the Notification S.O.<br>2119(E) dated 26th June, 2020, needs to register on Udyam<br>portal.   |  |  |
| 3.              | Is Udyam<br>Registration<br>mandatory?                              | Yes, Udyam Registration is mandatory for MSMEs that wish to<br>avail of various benefits and schemes of the Ministry of<br>MSME.   |  |  |
| 4.              | When did Udyam<br>Registration<br>come into effect?                 | Udyam Registration came into effect on July 1, 2020, replacing<br>the erstwhile Udyog Aadhaar Memorandum (UAM) and<br>Entrepreneur Memorandum (EM)-II registration system.   |  |  |
| 5.              | Is Udyog<br>Aadhaar<br>Memorandum<br>(UAM) and EM-II<br>also valid? | Udyog Aadhaar Memorandum and EM-II have been<br>discontinued. Only Udyam Registration is valid as on date for<br>availing of benefits as a micro, small or medium enterprise.  |  |  |
| 6.              | How can I apply<br>for Udyam<br>Registration?                       | MSMEs can apply for Udyam Registration online through the official Udyam Registration portal created by the Government of India. The registration can be done on the official Udyam Registration portal (https://udyamregistration.gov.in/). The process is simple and requires basic information about the enterprise and its ownership as to whether it is a proprietary concern/ partnership/ company, etc. |  |  |

| 7.  | Is there any fee<br>for Udyam<br>Registration?                             | No, there is no fee for Udyam Registration. It is online, free of cost, paperless, and does not require any uploading of documents.   |   |   |   |  |
|-----|--|---|---|---|---|--|
| 8.  | What are the composite criteria  | The composite<br>investment/ eq<br>classification of<br>enterprise in eith<br>next higher cates<br>PAN are treated of   | uipment and<br>an enterprise.<br>er of the criter<br>gory. Entities v | turnover to<br>If limits are<br>ia, the enterp<br>vith shared ( | o determine th<br>exceeded by th<br>orise moves to th<br>GSTIN under on |  |
| 0.  | of classification  | Classificati  | Investment  | Turnover  | ]   |  |
|     | for MSME?  | on  | (in Crore)  | (in Crore)  |   |  |
|     |  | Micro   | 1   | 5   | 1   |  |
|     |  | Small   | 10  | 50  |   |  |
|     |  | Medium  | 50  | 250   |   |  |
|     |  | wiedrum   | _ 50  | 230   |   |  |
| 9.  | Udyam<br>Registration after<br>application?                                | enterprise, the Udyam Registration Certificate is issued<br>instantly. The registration certificate is generated online and<br>can be downloaded through a link which is given below<br><u>https://udyamregistration.gov.in/Udyam_Login.aspx</u>  |   |   |   |  |
| 10. | What are the<br>benefits of<br>Udyam<br>Registration?                      | Benefits include eligibility for Government schemes, subsidies,<br>Priority Sector Lending, access to credit, and various other<br>incentives for MSMEs like Public Procurement Policy. The<br>details can be found at the following link:<br><u>https://udyamregistration.gov.in/docs/Benefits_of_UR.pdf</u> |   |   |   |  |
| 11. | Can I cancel my<br>Udyam<br>Registration?                                  | Yes, one can cancel the Udyam Registration, if needed. The procedure for cancellation is available on the portal. The registration may be cancelled/ updated on the following link:<br>https://udyamregistration.gov.in/Udyam_Login.aspx  |   |   |   |  |
| 12. | I have applied for<br>cancellation of<br>Udyam but it is<br>still pending. | For cancellation of Udyam Registration, an enterprise may<br>contact the Development and Facilitation Office (DFO) under<br>Office of DC-MSME in the State where the DFO is located to<br>expedite the matter.  |   |   |   |  |
| 13. | Is Udyam<br>Registration<br>applicable to<br>existing MSMEs                | Yes, existing MSMEs with UAM/EM-II are required to migrate<br>to Udyam Registration to avail of the benefits of Government<br>Schemes, including Priority Sector Lending.   |   |   |   |  |

|     | II?  |   |  |
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| 14. | How is the<br>calculation on<br>investment and<br>turnover<br>decided?   | The notification in S.O. 2119(E) dated 26.06.2020 may be referred for detailed method of calculation of investment and turnover. The following link may be referred. https://udyamregistration.gov.in/docs/220191.pdf   |  |
| 15. | Are indirect taxes<br>like GST, etc.<br>included in<br>calculation of<br>Investment and<br>Turnover?   | GST and any other indirect taxes are not included in the calculation of investment and turnover.  |  |
| 16. | What is the<br>benefit for<br>MSME in case of<br>upgradation<br>/graduation in<br>status?  | In case of an upward change in terms of investment in pl<br>and machinery or equipment or turnover or both, a<br>consequent re-classification, an enterprise will continue to<br>treated at its prevailing status for a period of three years fr<br>the date of graduation, as per Notification S.O. 4926(E) da<br>18 <sup>th</sup> October, 2022. It is applicable to MSMEs having Udy<br>Registration certificate only. The notification may be follow<br>on the following li<br>https://udyamregistration.gov.in/docs/239737.pdf |  |
| 17. | What happens<br>when the status<br>of MSME is<br>downgraded/reve<br>rse- graduation?   | In case of reverse-graduation of an enterprise, whether as<br>result of re-classification due to actual changes in investment in<br>plant and machinery or equipment or turnover or both, the<br>enterprise will get the benefit of changed status with effect<br>from 1st April of the next financial year.  |  |
| 18. | How does Udyam<br>Registration<br>facilitate MSEs<br>participation in<br>Public<br>Procurement?  | Udyam Registration serves as a single-window platform for<br>MSEs to register their enterprises. Once registered, they car<br>easily participate in Government procurement processes, availabenefits of Preferential Policy, and contribute to the nation<br>economic growth. For further clarification on Public<br>Procurement, please refer to the following line<br>https://www.dcmsme.gov.in/FAQs-PPP_25032022.pdf   |  |
| 19. | Is Udyam<br>Registration<br>mandatory for<br>participating in<br>public<br>procurement?<br>Yes, Udyam Registration is mandatory for MSEs see<br>participate in Government procurement processes as<br>benefits under the Public Procurement Policy. It<br>transparency, credibility, and compliance with Gov<br>regulations. |   |  |

| 20. | What are the<br>benefits of<br>Udyam<br>Registration<br>under the Public<br>Procurement<br>Policy? | Registered MSMEs enjoy several benefits under the Public<br>Procurement Policy, including priority in Government tenders,<br>exemptions from earnest money deposit (EMD), tender<br>document free of cost, and preference in awarding contracts.  |  |  |
|-----|--|---|--|--|
| 21. | How is the data<br>of Investment<br>and<br>Turnover used<br>for classification<br>of MSME?         | Data of Investment and Turnover gets auto filled/ fetched<br>from IT Department and GSTN Where returns have not been<br>filed, the information is taken on self-declaration basis. For<br>further clarification, kindly visit the following link:<br><u>https://udyamregistration.gov.in/docs/Clarificationletterdate</u><br><u>d28_Sep_2021.pdf</u><br>For any Financial Year, the timeline for filing of IT Return is<br>notified by CBDT and further time is required for processing.<br>In the case of companies/ enterprises, the audit of accounts is<br>completed by October or November of a FY. Similarly, the<br>process of GST Return for each Financial Year is followed. The<br>frozen data is considered for MSME registration and<br>classification in the following year. The data reflects in the<br>Udyam Certificate and Status is updated through API.<br>Additionally, self updation window may be opened from time<br>to time for ease of MSME. |  |  |
| 22. | Why is my<br>MSME status not<br>updated as per<br>filing ITR for the<br>current year?              |   |  |  |
| 23. | Is there any<br>validity of<br>Udyam<br>Registration?  | Udyam is valid till the cancellation of Udyam Certificate.<br>In case of upgradation beyond Medium status of MSME, the<br>enterprise may not be eligible to avail the benefits of Udyam<br>Registration after three years from the date of graduation of<br>status.   |  |  |
| 24. | Can a single<br>Aadhaar number<br>be used in<br>Multiple Udyam<br>Registration?                    | Yes, in case of fresh registration at Udyam Portal, a single<br>Aadhaar Number can be used in registration of MSME upto 05<br>Nos. In case of enterprises having UAM Number and not<br>having Udyam, the option to migrate on Udyam Portal is<br>available.   |  |  |
| 25. | Can a single PAN<br>be used in<br>Multiple Udyam<br>Registrations?                                 | No, only one MSME can register using a single PAN.  |  |  |

| 26. | When will my<br>status at Udyam<br>Portal be<br>updated?   | The status of MSMEs on Udyam Portal is updated at the end of<br>the each financial year as per the ITR/GSTN data of MSMEs<br>fetched on the basis of their PAN.  |  |  |
|-----|--|--|--|--|
| 27. | I am a Proprietor<br>of multiple<br>MSMEs in<br>different states,<br>am I eligible to<br>take benefits of<br>Udyam<br>Registration<br>Certificate? | Udyam Registration is allowed against a single PAN. An<br>enterprise can have more than 1 unit against the same<br>registration number. In this, the number is linked with a<br>specific GM-DIC/ MSME-DFO and accordingly, the enterprise<br>is eligible to avail benefits of a particular state. However, based<br>on the Udyam Number, it can avail the benefits of all Schemes<br>and programmes of Ministry of MSME. |  |  |
|     | Can Wholesale<br>and Retail traders<br>apply for Udyam<br>Registration?  | As per Notification No.5/2(2)/2021E/P dated 02-07-2021,<br>Retail Traders and Wholesale Traders can apply for Udyam<br>Registration online. The list of eligible additional activities<br>under NIC Code 45, 46 and 47 are as under:   |  |  |
|     |  | NIC<br>Code  | Description  |  |
| 28. |  | 45   | Wholesale and retail trade and repair of motor vehicle and motorcycles |  |
|     |  | 46   | Wholesale trade except of motor vehicles and motor cycles              |  |
|     |  | 47   | Retail Trade except of Motor Vehicles<br>and motor cycles              |  |
|     |  | The ben  | efits are restricted to Priority Sector Lending only.                  |  |
| 29. | How many NIC<br>codes can be<br>added in Udyam<br>Registration?  | Maximum 10 NIC codes can be added in a single Udyam<br>Registration.   |  |  |
| 30. | What are the<br>mandatory<br>documents to get<br>Udyam<br>Registration<br>Certificate?   | Aadhaar number, PAN and Bank Details of the enterprise are<br>required for registering on Udyam Portal.  |  |  |

| 31. | My Aadhaar and<br>PAN details have<br>been used by<br>someone to<br>register at Udyam<br>Portal. Now I am<br>unable to register<br>at Udyam Portal.<br>What are the<br>remedies?                                 | If the details have been used by someone for registering on<br>Udyam Portal and the Certificate has been issued, the<br>enterprise may file a complaint at Champions Portal,<br>containing complete details & documents of the matter. You<br>may also visit Development & Facilitation Office (DFO)<br>concerned in your State.   |
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| 32. | In case of change<br>of Constitution of<br>an enterprise,<br>whether existing<br>Udyam<br>Registration<br>Certificate will<br>remain valid or<br>Fresh<br>Registration is<br>required, What is<br>the procedure? | In case of change of constitution of an enterprise, a fresh<br>request for Udyam certificate is required to be submitted. After<br>cancellation of existing Udyam Certificate, fresh certificate for<br>the enterprise can be obtained by following the procedure of<br>registration.  |
| 33. | What is meant<br>by delayed<br>payments?   | As provided under section 18(1) of Chapter V of the Micro,<br>Small and Medium Enterprises Development Act, 2006, any<br>party to a dispute in connection with Delayed Payments to<br>Micro & Small Enterprises, may make a reference to the Micro<br>and Small Enterprise Facilitation Council (MSEFC) of the State<br>concerned where the supplier is located.<br>The buyer is liable to pay compound interest with the monthly<br>rests to the supplier on the amount at three times of the bank<br>rate notified by RBI, in case he does not make payment to the<br>supplier for his supplies of goods or services, within 45 days of<br>the acceptance of the goods/service rendered.<br>Ministry of MSME has launched an online Portal, MSME<br>Samadhaan<br>( <u>http://samadhaan.msme.gov.in/MyMsme/MSEFC/MSEFC_Welcome.aspx</u> ) on which the enterprise can file their reference<br>online.<br>For more information, you may visit the following link:<br><u>https://samadhaan.msme.gov.in/WriteReadData/DocumentF</u><br><u>ile/MSMED2006act.pdf</u> |

| 34. | What is the<br>remedy to<br>address the issue<br>of delayed<br>payments?  | The delayed payment related provisions under the Act are<br>considered by MSEFC. These MSEFCs are chaired by Director<br>of Industries of the State / UT, in which the MSE is based.  |  |  |
|-----|---|---|--|--|
| 35. | How<br>can enterprises<br>apply for<br>Delayed<br>Payments?Only Udyam Registered Micro and Small Ent<br>eligible to submit the application for Delayed Payment.<br>may visit Samaadhan Portal on the following lin<br>case of delayed payment.Https://samadhaan.msme.gov.in/MyMsme/MSER |   |  |  |
| 6.  | For various<br>grievances, what<br>are the available<br>options?  | <ol> <li>Welcome.aspx</li> <li>For any query/grievances, you may visit Champions Portal.</li> <li>For Cancellation of Udyam, you may approach<br/>Development and Facilitation Office (DFO) of DC-MSME and<br/>District Industrial Center (DIC) in your State.</li> <li>For any Fraudulent/Misuse/Complaint, you may approach<br/>District Industrial Center (DIC) in district, where your MSME<br/>has been established.</li> <li>For cancellation of UAM, you may visit/email to respective<br/>DFO of DC-MSME in your state concerned with relevant<br/>documents like Aadhaar, PAN, etc.</li> <li>For updation/change in Mobile/Email, in Udyam<br/>Certificate and Udyog Aadhaar Memorandum, you may<br/>approach/visit DFO of DC-MSME in your State.</li> </ol> |  |  |
|     |   | <ul> <li>6. For any technical issue in Aadhaar Verification, please email at <u>authsupport@uidai.gov.in</u> and mention that you are verifying your Aadhaar on Udyam Registration Portal and mention the error.</li> <li>7. For issues related to PAN Deactivation, you may approach nearest Income Tax Department Assessing Officer.</li> </ul>   |  |  |

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